

SPECTRUM OF CARE AT NEW LIFE

Vince Maloney, Director of Care • New Life Community Church, Pismo Beach CA • October 2010

As a ministry leader at New Life, it is important for you to understand: (a) the different types of care people may need, (b) what you and your group are capable of and designed to provide, and (c) where you can refer people to in order for them to receive the type of care they need. This chart distinguishes the types of care, the places they can be received, and the people who can supply them.

	Life Group Care	Support Groups & Classes	Pastoral Care	Professional Care	Crisis Care
Description	Relational and like-interest groups meet fellowship and growth needs of people in our congregation and community.	Support groups provide care focused on specialized needs and struggles of people in our congregation and community.	Pastoral care focuses on providing religious or relational guidance for people in our congregation and community.	Professional care may be needed for serious emotional needs that greatly impair a person's ability to cope with life.	Urgent specialized professional care is needed to attend life-threatening situations.
Examples	Life Groups Faith Cafe Bible Studies Activity groups Service teams Various classes and ministries	Support Groups: • GriefShare • DivorceCare • Pure Desire (Men/Women) • Women's Restoration • Cancer Support Classes: • Premarital Classes • Marriage Retreats • Foundations Class	Life transitions Relational problems Grief and loss Spiritual problems Intercessory prayer	Depression & Anxiety Schizophrenia Bi-polar conditions Major relational problems Prolonged grief Trauma and recovery	Possible Suicide or homicide Abuse Mental or spiritual instability Severe illness or injury
Leaders	Pastors Ministry Directors Trained/Supervised Lay Leaders	Pastors Ministry Directors Counseling Interns Outside Professionals Trained/Supervised Lay Leaders	Pastors Ministry Directors Counseling Interns Lay Counselors After-hours emergency line	Mental Health Professionals Psychologists Psychiatrists Marriage/Family Therapists Social Workers Medical Doctors Attorneys Financial Counselors	911 Law enforcement (Police Sheriff's Department, CHP) Local Hotline Local mental health services Ambulance Hospital ER
Misc.	Open groups and closed groups	On-campus groups Other Church Prayer Rooms Partnership with outside agencies	Pastor on Call (POC) Prayer Servants On-campus meetings by appointment Emergency phone response	Counseling services In-patient and outpatient services	Crisis response In-patient facilities Mandatory holds